

Appendix 3 LTT Public feedback

Issue	Key Message	Conclusion	Comments
Location / Geography of Local policing / LTT areas	<ul style="list-style-type: none"> Issues raised are only relevant to the town the meeting is held in. 	<ul style="list-style-type: none"> Location of the meeting greatly influenced who / how many attend, people are reluctant to travel out of their immediate vicinity, continue the policy of moving meetings around to ensure fair access to residents. 	<ul style="list-style-type: none"> 'It should go back to separate meetings in each town. Issues raised are only relevant to the town they meeting is held in.'
The way we communicate / marketing and who attends	<ul style="list-style-type: none"> Newspapers, Town and Parish Council newsletters were how the majority of people found out about the meeting. 	<ul style="list-style-type: none"> Press releases and articles in Parish newsletters should be targeted for marketing the meetings. 	<ul style="list-style-type: none"> 'A lot of residents do not have internet access and social networking skills and you cannot beat face to face interaction.'
Why the public attended	<ul style="list-style-type: none"> Opportunity for people to express their views It was local, keeps residents informed 	<ul style="list-style-type: none"> Opportunity for 'active citizens' to keep in touch 	<ul style="list-style-type: none"> 'A realistic opportunity to...' 'Public participation is important.'
Partnership working, format and content	<ul style="list-style-type: none"> Preference for the old Community Safety Group meetings. Some liked the variety of topics. Informality, good way to find out information, helpful and informative staff, good range of information available 	<ul style="list-style-type: none"> Overall people liked the format and variety of service representatives to talk to. Need to create more time for two way discussion. 	<ul style="list-style-type: none"> 'Good attendance from villages and lots of relevant people to talk to.' 'The chance to put faces to names and to chat to people to influence my community.' 'More listening and less presentation / talk from the front.'

LTT Councillor feedback

Issue	Key message	Conclusions	Comments
Location / venues / geography of local policing / LTT areas	<ul style="list-style-type: none"> Rural vs urban venues Some areas are too wide Hold meeting in the heart of an area, or at local events Mobile events 	<ul style="list-style-type: none"> Need to rethink current format of using very low cost local amenities Need to rethink areas 	<ul style="list-style-type: none"> 'Venue to be in the heart of the community they serve...' '...frequency does not need to be as often'
The way we communicate / marketing and who attends	<ul style="list-style-type: none"> Mistaken belief that meetings are CBC led when they are in fact CBT led Must get more residents and members of the public to attend Consider more publicity beforehand Better clarification on what LTT is about and what is going to 	<ul style="list-style-type: none"> 58% of councillors who responded were satisfied with the marketing and promotion tools, while 17% were very satisfied. Increase publicity beforehand, and better clarify what the event is all about Greater partner involvement 	<ul style="list-style-type: none"> 'More publicity beforehand.' 'Still getting low / poor turnout, maybe due to marketing / promotion but more likely just apathy.'

LTT Partner feedback

Issue	Key message	Conclusions	Comments
Location / venues / geography of local policing / LTT areas	<ul style="list-style-type: none"> Go to where the people are, rather than expect them to come to us Rural vs Urban Change areas Specific meetings for specific areas 	<ul style="list-style-type: none"> Need to rethink current format of using very low cost local amenities Need to rethink areas Mobile event? 	<ul style="list-style-type: none"> 'We should go to where people are already meeting and tag onto that rather than expecting a representative cross-section of CB residents to come out to us at 7pm in the evening.'
The way we communicate / marketing and who attends	<ul style="list-style-type: none"> Mistaken belief that meetings are CBC led when they are in fact CBT led Must get more residents and members of the public need to attend 	<ul style="list-style-type: none"> Greater partner involvement 	<ul style="list-style-type: none"> 'I enjoyed meeting other service providers as we do not always meet them in our everyday work and was pleased to answer queries from members of the public that attended.'
Why Partners attended	<ul style="list-style-type: none"> Meet, listen to and engage with residents Exchange of information Understand local issues better Networking 	<ul style="list-style-type: none"> Overall partners found engagement with those members of the public who did attend very useful and worthwhile 	<ul style="list-style-type: none"> 'To meet the public and answer their questions or direct them to someone who could even if this means contacting them after the meeting.'
Partnership working, format and content	<ul style="list-style-type: none"> More guidance about what to expect prior to meeting Don't like other partners walking out while the meeting was still continuing 	<ul style="list-style-type: none"> Consideration to be given to new format 	<ul style="list-style-type: none"> 'It is not appropriate that we allow members of the public to believe that the priorities raised at LTT meetings (usually parking problems and speeding) are going to be given a higher level of priority than the reduction and detection of SAC.' (Serious Acquisitive Crime). 'To see them skulking off whilst the meeting was still in progress showed just how much they cared.'
Frequency and timings	<ul style="list-style-type: none"> Try different times 	<ul style="list-style-type: none"> Consideration to be given to new format 	